

Your Personal Lilly PatientOne Summary*

Use this sheet to talk about your options with your healthcare provider and apply for Lilly PatientOne.

You have been prescribed: ERBITUX® (cetuximab)

Your insurance status is: Government health insurance

Lilly PatientOne offers you these services if eligible:

- Benefits investigation and prior-authorization assistance
- Resources for denied claims and appeals
- Referral to charitable foundations if you can't afford your co-pay or coinsurance
- Collects information on behalf of the Lilly Cares Foundation, an independent nonprofit organization that provides ERBITUX at no cost if you qualify

If you have government health insurance, your doctor's office will need:

- Signed Lilly PatientOne application and signed permission to release your health information to Lilly PatientOne so we can verify your coverage
- Social Security number
- Copies of all insurance cards (front and back)
- Medicare policy and Part D drug plan information
- Veterans, Medicaid, or other insurance (insurance name, telephone number, and policy ID number)
- Secondary insurance (insurance name, telephone number, and policy ID number)

If your ERBITUX insurance coverage is denied, additional needed information would include:

- Monthly gross household income (salary, pension, Social Security, disability, alimony, child support, interest/dividends, rental property, etc)
- Proof of income (examples include a copy of W-2, copy of prior year's tax return, copy of most recent pay stub, copy of Social Security check or award letter, or zero income letter)

Once your Lilly PatientOne application is submitted, if you are approved, Lilly PatientOne will work with your doctor's office to:

- Verify your benefits, determine any costs you may be responsible for, and help secure prior authorizations if needed
- Connect you with charitable foundations that may be able to help if you have a high co-pay or coinsurance
- Provide resources and information to help with the appeals process if your claim is denied
- Screen if you are eligible to receive ERBITUX at no cost through the Lilly Cares Foundation if your claim is denied after all appeals have been exhausted

* The options shown here are not all of the services offered by Lilly PatientOne. This list reflects your answers to the previous questions.